

HOW TO CREATE

Manage Network Alerts Like a Pro

As a network becomes larger and more complex, the amount of alerts generated increases and in turn causes network managers to be bombarded with multiple notifications about all the activities and issues in their network. Having a robust alerting mechanism helps network engineers to troubleshoot key issues faster.

Intelligent alerting avoids unnecessary notifications so you can focus on those that are most important. In addition, intelligent alerts can be set in various ways. For example, to notify different people on different days, different times of the day, different people for different events, or any combination of times, events, and people.

Rethink How Alerts Work: Step-by-Step Guide to Create Intelligent Alerts

Advanced network monitoring tools like **SolarWinds® Network Performance Monitor (NPM)** provide an easy way to set up and receive intelligent alerts when your network is acting up.

Follow these steps to create intelligent network alerts:

#1 Manage Default Alerts

Once **SolarWinds NPM** is installed, you can see many common alerts. The most common alerts are enabled by default. Network engineers can enable or disable alerts in bulk, and out-of-the-box alerts can be duplicated and edited.

Step 1 – Click Settings on the home page.

Step 2 – Under Alerts & Reports, click Manage Alerts.

Step 3 – Under Alert Manager Tab, select 'Group by' field to filter alerts groups.

Step 4 - Select Alerts from the list to customize.

Manage Alerts All Alerts created for

All Alerts created for your environment are listed in the grid below.

Group by:	4	🛚 Add New Alert 🥜 Edit Alert 🏠 Dupli	cate & Edit	💋 Enable/Disable 🔹 🞼	Export/Import -	🗙 Delete	Search	
No Grouping]		Alert Name 🔺	Enabl	Alert Description	Property to	Trigger Action(s)	Owner	Туре
No Grouping]		Alert me and trigger an NCM action	OFF		Node	3 actions		User-Defined
Object Type		Alert me when a component goe	ON 🗔	This alert will write t	Component	NetPerfMon Event		User-Defined
nabled	1	Alert me when a component goe	ON 🔲	This alert will write t	Component	NetPerfMon Event		User-Defined
rigger Actions		Alert me when a group goes down	ON 📃	This alert will write t	Group	NetPerfMon Event		User-Defined
Dwner		Alert me when a group goes into	ON 🗔	This alert will write t	Group	NetPerfMon Event		User-Defined
Nert Limitation Category	[77]	Alert me when a location becom		This alert will write t	Player Locat	NetPerfMon Event		User-Defined
Гурө		Alert me when a managed node	OFF	Alert me when a ma	Node	0 actions		User-Defined
		Alert me when a managed node I	OFF	Alert me when a ma	Node	0 actions		User-Defined
		Alert me when a multicast routin	OFF	Alert me when a mu	Multicast Gr	NetPerfMon Event		User-Defined
		Alert me when a multicast routin	OFF	This alert is triggere	Multicast Gr	NetPerfMon Event		User-Defined
		Alert me when a multicast routin	OFF	This alert is triggere	Multicast Gr	NetPerfMon Event		User-Defined
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		Alort mo whon a now MAC Vond		Lleor Dovico Tracko	Now MAC V	0 actions		Llear Dafinad

Figure 1 – Manage Alerts



TECH TIPS



You will notice the Action Manager tab, which allows similar bulk management functionality for alert actions.

Manage Actions The action manager is primarily u Alert Wizard.	sed to modify multiple alert actions at once. Each alert action that is added to the syst	em is listed below. Add more alert actions using the Add/Edit
Alert Manager Action Mana	ger	
Group by:	🥜 Edit Action 🔯 Test 🐼 Enable/Disable 🕶 💥 Delete	Search
[No Grouping]	Action Name - Enabl Action on Alert Action Type	Assigned Alert Time of Day Schedule
[No Grouping]	Email a Web Page (High Rec ON EmailWebPage Trigger Action	High Receive Percent Utilizatio Controlled on the alert level
Action Type	Email a Web Page (High Tra ON EmailWebPage Trigger Action	High Transmit Percent Utilizati Controlled on the alert leve
Assigned Alert	Execute an NCM action ON NcmAlertAction Trigger Action	Alert me and trigger an NCM a Controlled on the alert level
/ Issigned / Ion	Execute an NCM action ON ON NcmAlertAction Trigger Action	Alert me and trigger an NCM a Controlled on the alert level
	Execute program : APM'APM ON ExecuteExter Trigger Action	Restart a service Controlled on the alert leve
	Execute program : APM\Sola ON ExecuteExter Trigger Action	High CPU Utilization with Top 1 Controlled on the alert level
	Execute program : APM\Sola ON ExecuteExter Trigger Action	High Virtual Memory Utilization Controlled on the alert level
	Execute program : APM\Sola ON ExecuteExter Trigger Action	High Physical Memory Utilizati Controlled on the alert level
	Execute program : IPAM\Sol ON ExecuteExter Trigger Action	Alert me when DHCP Scopes Controlled on the alert level
	Execute program : IPAM\Sol ON ExecuteExter Reset Action	High DHCP Scope Usage Mon Controlled on the alert level
	Execute program : IPAM\Sol ON ExecuteExter Trigger Action	High DHCP Scope Usage Mon Controlled on the alert level
	Fyerute program · IPAMISol ON C EveruteEyter Reset Action	High Subnet Usage Monitoring Controlled on the alert leve
	I I I I I I I I I I I I I I I I I I I	Displaying items 1 - 20 of 2



Figure 2 - Action Manager

#2 Add New Network Alerts

Click Add New Alert under the Alert Manager Tab to open the wizard. Start by entering alert properties, such as name, description, frequency, severity, and any limitations, if any.

In the example below, you can see how alert notifications can be created when a component goes down in your network. Once alert properties are entered, click Next to customize trigger conditions.

		Communet		
. Alert	Properties			
Name o	f alert definition (required)			
Compone	ent is DOWN			
Descrip Displayed	tion of alert definition			
Alert me	when a component is down			
Enabled ON	I (On/Off)			
Evaluate	the trigger condition every 10 minutes			
Event-base	ed trigger conditions do not use the evaluation frequency.			
Severity Critical	v of alert			
Alert Lir Restrict ac	mitation Category ccess to this alert to user accounts with the selected alert limitation			
(No Limi	▼ ▼			
			NEXT	CANCE



#3 Establish Trigger Condition for Alerts

A trigger condition is a simple condition or a set of multiple nested conditions which must be met before the alert is triggered. Select the component that you want to alert on and choose the scope of the alert. You can customize by adding instances in trigger condition for one or more objects, and choose how long the condition must exist to trigger an alert. The trigger condition will be evaluated on the interval specified in the previous step to see if the condition is true. By default, all objects of the specified type in your environment will be evaluated, but you can restrict scope to objects matching specific criteria.

In the example below, you can see how trigger conditions are set to alert when a component goes down in your network. Once trigger conditions are entered, click Next to customize reset conditions for alerts.

	le condition or set (of multiple ne:	sted conditions whic	h must be met be	fore the alert is	triggered. » <u>Learn</u>	more	
want to alert on: Component		*						
he scope of alert: 🧃)							
All objects in my envi Only following set of	ronment (Show Lis objects	t)						
The actual trigger con	dition:							
Trigger alert when	All child condition	s must be sati	sfied (AND) 🗸					-
Mo must exist for more than 10 minutes	Comp	onent	 ✓ Instance 		▼ İS	۷	<u>1 Object</u>	×
Condition must exist for	or more than 10	minutes 💌						
E Advanced options								
Import Export								



TECH TIPS



#4 Set Reset Condition for Alerts

An alert is removed from active alerts when the reset condition is met. Several reset conditions are available:

- a. Reset when the condition is no longer true
- b. Reset after a period of time
- c. No reset but trigger every time the condition is met
- d. No reset but remain active and don't clear automatically

You can also create a reset condition with logic identical to the trigger condition.

Add New Alert - "Component is DOWN"

PROPERTIES TRIGGER CONDITION	RESET CONDITION	TIME OF DAY	TRIGGER ACTIONS	RESET ACTIONS	SUMMARY	
3. Reset Condition When the reset condition is met	the alert is removed	from active aler	ts. » <u>Learn more</u>			
Reset this alert when trigger	condition is no longe	r true (Recomm	ended)			
 Reset this alert automatically No reset condition – Trigger t No reset condition Create a special reset condition 	after <u>minutes</u> his alert each time th on for this alert	▼ ne trigger condit	on is met			
				BACK NEXT	T CAN	ICEL

Figure 5 – Reset Conditions



Figure 6 – Time of Day



#5 Specify Time of day for Alerts

Unwanted alerts can be avoided by specifying when network objects should be monitored. For example, you can avoid alerts generated when you have a scheduled downtime. By default, the alert is always active, but a custom alert schedule or schedules can be specified.

Add New Alert - "Component is DOWN"

PRO	PERTIES		GER CON	IDITION	> <u>res</u>	ET CONDI	TION	📏 TIME	OF DAY		TRIGGE	R ACTIO	ONS	> RI	ESET A	CTION	is 🔿	SUM	MARY	
	4. Time	e of Da	ay																	
	Time of noise du every Fr	Day cor uring the riday at is alway	ntrols w expect 11:00 P (s enab	hen spe ted outa M). »L	ecified r age or r .earn m schedu	network (maintena lore abou	object ince c ut Tim	ts shou of your ne of Da	ld be m network ay usag	onito . (e. e	ored. Ti g. Your	his hel serve	lps to er rebe	avo oot t	d unw me is	vante sche	d ale dule	erting d		
	© Spec	ify time	of day s	schedul	e for th	is alert	, a													
															BACK		NEXT	-	C/	ANCEL
														1						





#6 Enable Trigger Action for Alerts

Set up trigger actions to make alerts more intelligent. When the trigger condition is met the actions will be executed. You can also configure messages that will be displayed when this alert is triggered.

Trigger Action				
en the trigger condition is met the following actions in following order will be e le alert is not being acknowledged in certain time.	executed. You	can also spe	cify the escal	lation behavior
earn more about Actions and Escalation				
ssage displayed when this alert is triggered vlayed on All active alerts page/resource and on Alert details page. This message can be reused	also for email act	tion.		
rt me when a component goes down				Insert Variable
			.11	
ver Astiona				
gger Actions:			4	
gger Actions: scalation Level 1 (When the alert is triggered, all actions in this level fire.)			H.	×
gger Actions: scalation Level 1 (When the alert is triggered, all actions in this level fire.) ACTION TITLE	EDIT	СОРҮ	SIMULATE	DELETE
gger Actions: scalation Level 1 (When the alert is triggered, all actions in this level fire.) ACTION TITLE # WetPerfMon Event Log : NetPerfMon Event Log: Component	EDIT	СОРҮ	SIMULATE	DELETE
gger Actions: scalation Level 1 (When the alert is triggered, all actions in this level fire.) ACTION TITLE If the NetPerfMon Event Log : NetPerfMon Event Log: Component \${N=SwisEntity;M=ComponentAlert.ComponentName} on Application	EDIT	СОРҮ	SIMULATE	DELETE
gger Actions: scalation Level 1 (When the alert is triggered, all actions in this level fire.) ACTION TITLE If Image: SwisEntity;M=ComponentAlert.ComponentName} on Application \${N=SwisEntity;M=ComponentAlert.ComponentName} on Application \${N=SwisEntity;M=Application.ApplicationAlert.ApplicationName} on Node \${N=SwisEntity;M=ComponentAlert.ComponentName} on Node	EDIT	СОРҮ	SIMULATE	X DELETE X
gger Actions: scalation Level 1 (When the alert is triggered, all actions in this level fire.) ACTION TITLE If Image: State S	EDIT	СОРҮ	SIMULATE	DELETE
gger Actions: scalation Level 1 (When the alert is triggered, all actions in this level fire.) ACTION TITLE # MetPerfMon Event Log : NetPerMon Event Log: Component \$(N=SwisEntity;M=ComponentAlert.ComponentName) on Application \$(N=SwisEntity;M=Application.ApplicationAlert.ApplicationName) on Node \$(N=SwisEntity;M=Application.Node.Caption) is \$(N=SwisEntity; M=ComponentAlert.ComponentAvailability)	EDIT	COPY	SIMULATE	DELETE
gger Actions: scalation Level 1 (When the alert is triggered, all actions in this level fire.) ACTION TITLE # MetPerfMon Event Log : NetPerMon Event Log: Component \$(N=SwisEntity;M=ComponentAlert.ComponentName) on Application \$(N=SwisEntity;M=Application.ApplicationAlert.ApplicationName) on Node \$(N=SwisEntity;M=Application.Node.Caption) is \$(N=SwisEntity; M=ComponentAlert.ComponentAvailability) Add Action	EDIT Ø	СОРҮ	SIMULATE	DELETE
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gger Actions: scalation Level 1 (When the alert is triggered, all actions in this level fire.) ACTION TITLE # MetPerfMon Event Log : NetPerMon Event Log: Component \$(N=SwisEntity;M=ComponentAlert.ComponentName) on Application \$(N=SwisEntity;M=Application.ApplicationAlert.ApplicationName) on Node \$(N=SwisEntity;M=Application.Node.Caption) is \$(N=SwisEntity; M=ComponentAlert.ComponentAvailability) Add Action	EDIT	COPY	.ii SIMULATE	X DELETE X
gger Actions: scalation Level 1 (When the alert is triggered, all actions in this level fire.) ACTION TITLE # MetPerfMon Event Log : NetPerMon Event Log: Component \$(N=SwisEntity;M=ComponentAlert.ComponentName) on Application \$(N=SwisEntity;M=Application.ApplicationAlert ApplicationName) on Node \$(N=SwisEntity;M=Application.Node.Caption) is \$(N=SwisEntity; M=ComponentAlert.ComponentAvailability) Add Action	EDIT	COPY	.ii	DELETE
gger Actions: scalation Level 1 (When the alert is triggered, all actions in this level fire.) ACTION TITLE # MetPerfMon Event Log : NetPerMon Event Log: Component \$(N=SwisEntity;M=ComponentAlert.ComponentName) on Application \$(N=SwisEntity;M=Application.ApplicationAlert ApplicationName) on Node \$(N=SwisEntity;M=Application.Node.Caption) is \$(N=SwisEntity; M=ComponentAlert.ComponentAvailability) Add Action	EDIT		.ii	DELETE
gger Actions: scalation Level 1 (When the alert is triggered, all actions in this level fire.) ACTION TITLE If I When Event Log : NetPerMon Event Log: Component \$(N=SwisEntity;M=ComponentAlert.ComponentName) on Application \$(N=SwisEntity;M=Application.ApplicationAlert ApplicationName) on Node \$(N=SwisEntity;M=Application.Node.Caption) is \$(N=SwisEntity; M=ComponentAlert.ComponentAvailability) Add Action Add Escalation Level	EDIT		.it	X DELETE X

Figure 7 – Trigger Action



#7 Configure Reset Action for Alerts

When the reset condition is met the actions will be executed in pre-defined order. You can select any action shown in the table below. Several new actions are available in the web-based alerting engine as well. You can change custom property and set custom status. There is also a desktop notification client available for download under the "play sound" action. The most common action "Send email" is selected by default.

Add Action			×
Select action you	want to execute		
Action		Description	
🔘 🎲 Change C	ustom Property	Changes a Custom Property of Network Object when the Alert is Triggered or Reset	
🔘 📱 Dial Pa cr	hange Custom Property	Send a Page, SMS or Beeping message via NotePage	
🔘 🔝 Email a V	Veb Page	Send an Email message that contains a Web Page	
Execute a Execute a Secure	an External Program	Execute a program when the Alert is Triggered or Reset	
🔘 🗳 Execute a	an External VB Script	Execute a VB Script file when the Alert is Triggered or Reset	
	an NCM action	Backup running config, execute config script and show last config changes	
🔘 🖪 Log the A	lert to a File	Logs the Alert to a text file	
🔘 🕞 Log the A	lert to the NetPerfMon Event Log	Log the Alert in the Network Performance Monitor Event Log	
🔘 📣 Play a So	und	Play a Sound when an Alert is Triggered or Reset	
) 🕘 🎲 Restart IIS	S Site/Application Pool	Start, Stop or Restart/Recycle an IIS Site or Application Pool	
C 🖳 Send Net	Message	Send a Windows Net Message	
C 🗊 Send SNM	MP Trap	Send SNMP Trap when the Alert is Triggered or Reset	
🔘 🛒 Send a Gl	ET or POST Request to a Web Server	Interface with other applications via HTTP GET or POST	
🔘 🐔 Send a Sy	yslog Message	Send a Syslog Message when Alert is Triggered or Reset.	
🔘 🖂 Send an E	Email/Page	Send an E-Mail message via an SMTP Server	
🔘 🌖 Set Custo	om Status	Set a Custom Status for a Node Object (advanced)	
🔘 🗞 Text to Sp	peech Output	Speak a phrase using Text-to-Speech when an Alert is Triggered or Reset	
C 🖬 Windows	Event Log	Log an entry in the Windows Event log	
		CONFIGURE ACTION	CANCEL

Figure 8 – Types of Action

In the example below, the alert is configured for the reset action – 'Send an Email/Page' and add through the wizard. You can edit, copy, simulate, or delete the alert.

d New Alert - "Component is DOWN"					
Perties $ ightarrow$ trigger condition $ ightarrow$ reset condition $ ightarrow$ time of day		ACTIONS	RESET ACTIONS	SUMMAR	$\prime >$
6 Reset Action					
When reset condition of the alert is mot the following actions and	n following o	rdor will bo c	vocutod		
when reser condition of the alert is ther the following actions and	in following o	idei wiii be e	xeculeu		
ACTION TITLE	EDIT	COPY	SIMULATE	DELETE	
Herright Production Event Log: NetPerMon Event Log: Component \${N=SwisEntity; M=ComponentAlert.ComponentName} on Application \${N=SwisEntity; M=ApplicationApplicationAlert.ApplicationName} on Node \${N=SwisEntity,M=Application.Node.Caption} is	. And	Ē	ŗ.	×	
<pre>\${N=SwisEntity;M=ComponentAlert.ComponentAvailability}</pre>					
Add Action					1
Copy Actions From Trigger Actions Tab					
			PACK	NEVE	CAN
			BACK	NEXT	CAN
re 9 – Reset Action					



#8 Summary of Alert Configuration

Once reset action is configured, you can review and validate all the values entered in the wizard—before creating the alert. Before saving the alert, the alert engine will evaluate the condition and warn you if the alert would fire right away. If not, go ahead and save the alert.

Add New Alert

PROPERTIES TRIGGER CONDITION RESET CONDITION TIME OF DAY TRIGGER ACTIONS RESET ACTIONS SUMMARY

7. Summary of Alert Configuration

Please review the alert configuration before saving.

Name of alert: Component is DOWN

Description of alert: Alert me when a component is down

Type of Property to monitor Component

Enabled(On/Off): ON

Evaluation Frequency of alert: Every 10 minutes

Severity of alert: Critical

Alert Custom Properties: (0) No Alert Custom Properties defined

Alert Limitation Category No Limitation

Figure 11 – Active Alerts

From within the web console, the Orion® alerting engine enables you to quickly and easily configure powerful network alerts to respond to hundreds of different network scenarios, including multiple condition checks. These network alerts help you recognize and correct issues before your users experience performance degradation or availability issues. With alerting support for correlated events and sustained conditions, you are ensured that you don't gets calls at 3:00 am unless there is a critical issue.

Group by	<	🙀 View Alert Details 🥜 Edit alert definition	Enter search
Severity	~	Trigger time	TAcknowledg TAcknowledg
All (58)		Installed upda Installed updates Active Direct: 1d 21h 43m 1/28/2015 2:41 J	Af Not yet
Critical (34)		A Available hidd Available hidden ι Active Direct 1d 21h 49m 1/28/2015 2:35 /	Al Not yet
Warning (24)		A High DHCP S High DHCP Scope Cur1 1d 21h 56m 1/28/2015 2:28	Af Not yet
		A High DHCP S High DHCP Scope Cur3 1d 21h 56m 1/28/2015 2.28	Af Not yet
		Available critic Available critical u Active Direct: 1d 22h 1/28/2015 2:24	Af Not yet
		Windows Upd Windows Update Active Direct: 1d 22h 2m 1/28/2015 2:22	Al Not yet
		A Page me whe e Lab/ Samsun 2d 5h 57m 1/27/2015 6:28	Pf Not yet
		Alert me wher Alert me when a r 🔅 00:0E:D7:58: 2d 16h 19m 1/27/2015 8:06	Af Not yet
		Alert me wher Alert me when the 💽 2d 20h 11m 1/27/2015 4:13	Al Not yet
		Alert me wher Alert me when a t is Windows XI 2d 20h 53m 1/27/2015 3:31 /	Al Not yet
		Alert me wher Alert me when a t Alert Me when a t Alert Me Alert me Alert me when a t Alert me Aler	Af Not yet
		Alert me wher Alert me when a c \land All Databas 3d 26m 1/26/2015 11:59	F Not yet
		A Alert me wher Alert me when a c 🍾 Top Indexe: 3d 26m 1/26/2015 11:59	F Not yet

Edit



TOP 5 REASONS TO TRY SOLARWINDS NETWORK PERFORMANCE MONITOR

SolarWinds Network Performance Monitor (NPM) provides an at-a-glance summary of network and application performance metrics using deep packet inspection, and helps to quickly & accurately identify network & application reliability. With Quality of Experience (QoE), SolarWinds NPM:

- Speeds troubleshooting, increases service levels, and reduces downtime
- Monitors & displays response time, availability, and performance of network devices
- Analyzes user quality of experience using deep packet inspection and analysis
- Improves operational efficiency with out-of-the-box dashboards, alerts, and reports
- Automatically discovers network devices and typically deploys in less than an hour

Solarwinds 1 product in evaluation. » Deale Inom. Intrucion NPM Summay Network Top 10 Wireless VSAVis	Oveniew					ACMIN (LOOC	UT) io Set
NPM Summary						Export to Thursday	POF C
All Nodes managed by NPM GROUPED BY VENOR, STATUS	MANAGE NODES EDIT HELP	Top-Level Network Map	Quality of Experience	Application	Stats	MA	NADE EDIT
⊕ Brocade Communications Systems, Inc. ⊕ Cisco ⊕ Cisco ⊕ Citrx NetScaler			GOE APPLICATION	AVG NETWORK RESPONSE THE	AVG APPLICATION RESPONSE TIME	TOTAL DATA VOLUME	TOTAL # 0 TRANSACT
E Corp		NY SO	E Altared	0.00 ms	0.00 ms	0 bytes	0
H O HP		NV IN THE REAL OF A DECIDENCE OF A D	E Amazon Web Services	0.00 ms	0.00 ms	0 bytes	0
E O IBM			BCA OFS	163.14 ms	205.65 ms	18.6 KB	50
E Meru Networks		CA NO DEC	Exchange	0.00 ms	0.00 ms	0 bytes	0
E O MikroTik		AM AM CARE AL CA	Exchange Online	0.00 ms	0.00 ms	0 bytes	0
E Network Appliance Corporation		LA CALLER AND A CALL	BC FP	163.88 ms	568.77 ms	1.1 GB	418
Sensatronics LLC		A A A A A A A A A A A A A A A A A A A	E CA Google	0.00 ms	0.00 ms	0 bytes	0
E O Unknown			E Google -	0.00 ms	0.00 ms	0 bytes	0
		2 au N 1	E Google Ads	0.00 ms	0.00 ms	0 bytes	0
		4	E Google Play	0.00 ms	0.00 ms	0 bytes	0
Active Alerts	EDIT HELP		BE TA HTTP	0.00 ms	0.00 ms	0 bytes	0
ALL UNACKNOWLEDGED ALERTS		Link Usigation 0 - 10% 10 - 25% 25 - 40% 40 - 55% 55 - 70%	HE MS SQL	0.00 ms	0.00 ms	0 bytes	0
THE OF ALERT NETWORK DEVICE CURRENT VALUE	MESSAGE	1 70 - 55% 85 - 100% III Unknown	E Ny new HTTP App	0.00 ms	0.00 ms	0 bytes	0
Advanced alerts		Not seeing expected result?	B PPTP	0.00 ms	0.00 ms	0 bytes	0
A 7/3/2014 08:41 AM QA-BRN-RMEL-05	Aleft me when a node goes		E ROP	0.00 ms	0.00 ms	0 bytes	0
A 70/2014 08:40 AM GA-BRN-RMEL-05	High Packet Loss Monitoring	Hardware Health Overview	E Skype	115.32 ms	5.91 s	6.9 MB	291
A 7/3/2014 07:34 AM 0A-8R%-VT0M-02	Alert me when a node goes	Undefined	E SIMP	0.00 ms	0.00 ms	289.0 MB	121.6 k
	down	Node Count: 19	H . test2	0.00 ms	0.00 ms	0 bytes	0
A 7/3/2014 07:33 AM GA-DRN-91014-02	Alert me when a node costs		E Test3	0.00 ms	0.00 ms	0 bytes	0
A 7/3/2014 07:33 AM GA-BRN-VT0M-06	down	17 by Op 0 by Warning	E yahoo	0.00 ms	0.00 ms	0 bytes	0
A 7/3/2014 07:32 AM QA-BRN-VTOM-06	High Packet Loss Monitoring	0 Critical 2 See Undefined	E VouTube	0.00 me	0.00 ms	0 bytes	0
A 7/3/2014 12:35 AM tok-3750-2	High Response Time Monitoring						
A 7/2/2014 08:10 PM DEV-8RN-JMAT-01	High Response Time Monitoring	49					
A 7/2/2014 07:20 AM QA-BRN-JCER-07	Alert me when a node goes down						
A 702014 07 20 AM GA-8RN-LORA-04	Alert me when a node goes down	High Errors & Discards Today (EDIT) HELP INTERFACES WITH ERRORS-DISCARDS GREATER THAN 1000 TODAY					
A 200014 07 19 4W 04 80% VED.06	Alert me when a node goes	BEFELS BEFELS TRANSPORT					

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ABOUT SOLARWINDS

SolarWinds (NYSE: SWI) provides powerful and affordable IT management software to customers worldwide. Focused exclusively on IT Pros, we strive to eliminate the complexity in IT management software that many have been forced to accept from traditional enterprise software vendors. SolarWinds delivers on this commitment with unexpected simplicity through products that are easy to find, buy, use, and maintain, while providing the power to address any IT management problem on any scale. Our solutions are rooted in our deep connection to our user base, which interacts in our online community, thwack,[®] to solve problems, share technology and best practices, and directly participate in our product development process. Learn more at http://www.solarwinds.com.



Fully Functional for 30 Days